

Condor Tours and Travel Terms and Conditions

We at Condor Tours and Travel require a deposit of \$500 to confirm your reservation. Final payment is due at least 60 days before the date of departure for your trip [the “trip date”]. Should we receive written notice of cancellation more than 60 days prior to your trip date [called “Timely” notice hereafter], then your deposit will be refunded, less a cancellation fee of 15% of your deposit to cover our administrative costs. Tours do not include airfare or airport departure taxes. If air has been purchased on client’s behalf, air is non-refundable and subject to additional fees – you must consult with the airline for this information. If you purchase an airline ticket separately, it is your responsibility to ensure you understand the conditions under which the ticket is issued as operator assumes no responsibility for such airline ticket cancellation fees, etc. If you provide us with notice which is not Timely, then your deposit and your final payment shall be non-refundable, with the following two exceptions: 1) Should a replacement be found to take your place on the trip who has paid in full, then you will receive a refund of a portion of your final payment equal to the amount of your final payment less: (a) an administrative fee of 15% of your final payment, and (b) all fees and charges incurred on your behalf which are non-transferable; and 2) Should we receive a refund from our suppliers as a result of your cancellation, we will then pass this refund on to you. Because of this policy, **we strongly recommend you obtain trip cancellation insurance, available from your insurance carrier, travel agent or outfitter.** Additionally, although we are unable to extend any guarantees in this respect, we will attempt to work with you in rescheduling your trip. If successful, and should the circumstances allow, we may be able to apply a portion of your payment on the cancelled trip toward the rescheduled trip. You understand that the cancellation fee and any non-refundable portions of your deposit and final payment are not intended as penalties, but rather are reasonable pre-estimates of the damages we will incur as a result of your cancellation, and that our actual damages are difficult or impossible to predict with certainty. All bookings are accepted subject to the conditions imposed by suppliers & operators, including airline, cruise line, rail, coach, hotel, restaurants, insurance and other companies, firms or persons concerned with the trip, and operator will make no refund in the event of their delay, cancellation, overbooking, strike or for elements of the package not used by customer.

You understand and agree to the following: (i) we are operating solely as a booking agency; (ii) we are not responsible or liable for any loss, cost, injury, death or damage, to persons or property, which results directly or indirectly from any act, whether negligent or otherwise, of commission or omission, unless caused solely by our own gross negligence or intentional acts or misconduct; (iii) subject to the aforementioned exception, we are not responsible or liable in any way for delays or for the consequences of any individual or entity providing products or services in connection with your trip, including lodging, meals, luggage, handling, transportation, seminar materials and services; (iv) you agree to indemnify and hold harmless Condor Tours and Travel and its officers, employees, and agents, from all damages, losses, claims or liability, including attorney’s fees, of any kind and nature (including such arising from injury to persons or property) which relate to your trip, except those caused solely by our own gross negligence or intentional acts or misconduct; (v) our obligations, or any part thereof, may be void where an act of God, order of public authority, terrorism, vandalism, or other condition beyond normal control,

accident, illness, renders your trip, or any part thereof, unsafe, unlawful or impossible; (vi) WE SHALL NOT BE LIABLE FOR ANY SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY TYPE, NOR WILL WE BE LIABLE FOR ANY CLAIMS FOR LOST PROFITS. OUR LIABILITY TO YOU SHALL NOT EXCEED THE TOTAL SUMS YOU HAVE AGREED TO PAY US FOR YOUR TRIP; (vii) we reserve the right to cancel or change any part of the itinerary without notice and for any reason; (viii) prices advertised are subject to change at any time for any reason until we receive your final payment; (ix) our waiving any condition, obligation or agreement shall not be construed to be a waiver of any succeeding breach or of any other term or condition contained herein; (x) everything offered relating to and to be included in your trip has been confirmed to you in writing; there are no other representations, descriptions, promises or agreements; and (xi) in submitting your final payment, and also in signing below, you agree, individually and on behalf of your dependents, heirs, administrators and assigns, to these Terms and Conditions.

So agreed:

Signature: _____ Date: _____
Print Name: _____
Passport number & expiration: _____
Date of Birth: _____ Nationality: _____

Signature: _____ Date: _____
Print Name: _____
Passport number & expiration: _____
Date of Birth: _____ Nationality: _____

Please sign, date, and return your Terms and Conditions to Condor Tours and Travel.
Thank you!